



Online Hotel Room Reservation Information and Frequently Asked Questions

Welcome to the 2009 Rotary GNATS, GETS and Institute online room reservations system. The following information can help you navigate the few simple steps required to reserve a room. You may want to print this document before you start the reservation process. Here's what you need to do!

The Hotel Room Online Registration website includes these fields:

- *Who Are You?* – Select “Attendee” from the list.
- *Your Access Code* – Skip. No entry is required.
- *Check-in Date* – Special Rotary rates are available from Thursday, October 1st to Thursday, October 15th. **“Come Early – Stay Late.”**

DATES/TIMES BY WHICH YOU NEED TO ARRIVE

- **GETS** (Governor-elect Training Seminar) starts Monday, October 5th. Plan to arrive by 12:00 noon.
- **GNATS** (Governor-nominee Advance Training Seminar) starts Tuesday, October 6th at noon. The GNATS Registration Desk opens at 11:00 a.m.
- **Institute** The 2009 Rotary Institute starts Thursday, October 8th at 6:00 p.m. The Institute Registration Desk opens at 9:30 a.m.

Room Options – There are two room types:

1. **Regular Rooms** - \$149++/night for single, double or triple occupancy. Select double bedded or king bed rooms
2. **Golf View Rooms** - \$179++/night for single, double or triple occupancy. Golf View Rooms open onto the Del Monte Golf Course. A limited number are available. For Golf View room

upgrades call the Hyatt's online reservation system toll-free at 888-421-1442. Select double bedded or king bed rooms

Resort Fee:

- Room rates do not include a resort service fee of \$6.00/night plus tax. See more in the FAQ section below.

[CLICK HERE FOR HOTEL RESERVATIONS](#)

FREQUENTLY ASKED QUESTIONS (FAQ'S) –

When will my credit card be charged for this reservation? A charge equal to one night of room charges plus the resort fee and taxes will be processed approximately 72 hours prior to your arrival.

What is the vehicle parking fee? There is no charge for vehicles parked on the hotel property. Ample parking is available.

What does the resort service fee include? The resort service fee amenities include: in-room bottled water, local and 800 number phone calls, 10% off merchandise in hotel shops, complimentary tennis court time and golf bag storage and complimentary self-service laundry.

Where can I obtain more information about the Hyatt Monterey Resort and Spa? You can obtain more information by clicking on the hotel photo on the next page or go to www.monterey.hyatt.com. Photos and a 'virtual tour' are available. (Note: You may need to download a no-charge *Java Software* plug-in to view the virtual tour.)

Who do I call to upgrade my room? A limited number of "Golf View" rooms are available. The rate is \$179++/night. To upgrade, call the Hyatt's online reservation system toll-free at 888-421-1442.

What is the cancellation policy? Reservations must be cancelled 48 hours prior to arrival. If reservations are cancelled within 48 hours of arrival, you will be charged a penalty of one night's room charge

